

## REFUND CLAIM

### Covid-19 clause

I the undersigned .....  
declare that I am the rightful owner of order number .....  
The order was made via TZN online store ([www.shop-tzn.pl](http://www.shop-tzn.pl)).

I hereby apply for a refund of ticket costs in the amount of ..... PLN

Data for refund

First and surname of the bank account holder .....

Address of bank account holder .....

IBAN account number .....

Bank SWIT code .....

#### Refund rules

Only ticket price will be refunded, without delivery cost.

No other claims will be accepted (costs of travel, accommodation, etc.).

Refunds will only be made on Buyer's request, after a designated form is filled and returned to [shop@shop-tzn.pl](mailto:shop@shop-tzn.pl).

Claims will be received by 28<sup>th</sup> February 2021. After that date claims will no longer be considered.

A right to claim a refund is restricted to Buyers only (rightful order owners).

After claim is received, Buyer receives an invoice correction that shall be confirmed in the way specified in the e-mail he/she receives to e-mail address linked to store account.

Refunds will be realised within 30 days after confirmation of the receipt of the correction invoice by the Buyer.

Date and signature of order owner .....